Public Management Bachelor Programme

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<th>Module</th>
<th>44 – Public Services Management</th>
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<tr>
<td>Semester</td>
<td>5th semester (winter semester)</td>
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<td>Course</td>
<td>Public Services Management (L/S)</td>
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<tr>
<td>Workload</td>
<td>4 SPW 5 credits 150 workload hours (45 attendance hours, 105 self-study hours)</td>
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<td>Admission prerequisites</td>
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<tr>
<td>Module coordinator</td>
<td>Prof. Dr. Stefan Zahradnik</td>
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1. Learning outcomes

Students will be familiar with the regulatory frameworks of the energy and water sectors. They will be able to understand essential developments and problems, see them in the context of the industry as a whole and critically analyse and evaluate them. Students will be familiar with environmental policy tools and controls in the energy sector, operating conditions and side effects as well as relevant economic theories. They will have an understanding of the structures of liberalised energy markets and be able to purchase energy on the market taking into account costs and risks. Students will be able to calculate charges on the basis of municipal tax law. They will also be familiar with the forms of privatisation, particularly the models of public-private partnerships, will be able to assess the opportunities and risks of these, make privatisation decisions and develop strategies to minimise risks. Students will be able to conduct independent in-depth analyses of selected areas of public services management and present them in a structured form. They will be able to develop work processes cooperatively, also displaying social responsibility, and solve conflicts constructively and in an open-minded manner.

2. Recommended prior knowledge and skills

Double-Entry Bookkeeping and Preparation of Balance Sheets (module 03), Cost and Performance Accounting (module 04), Microeconomics I (module 06).

3. Contents

- Basics, liberalisation and unbundling of the energy sector
- Environmental policy tools
- Energy procurement and sales
- Energy network access fee and network regulation
- Basics and modernisation of the water sector
- Business management in the water sector
- Charges and contributions for public services using the example of water supply and sewage disposal

Relevant legal norms: RL 2003/54/EG, EnWG, StromNZV, StromNEV, ARegV, KAV, StromStG, EEG, KWKG, TEHG, WHG, ThürWG, ThürKAG.

4. Modes of teaching and learning, workload

Lecture/seminar (45 hrs); preparation and revision of lectures (30 hrs); working on a specific case in small groups (5 hrs); sample questions (15 hrs); discussion of sample questions during class; preparing a presentation (25 hrs); exam preparation (30 hrs).

5. Types of examination

Presentation on a selected area (part of course grade); written exam (90 minutes) (part of course grade).

6. Literature


Additional references will be made available at the beginning of the course.

The instructor will provide additional material and sets of exercises.