Project Description

Lecturer: Timo Oravainen

University/Company: Independent entrepreneur/Freelancer

Country: Finnland

Developing Services into E-services

Content:
Developing services into e-services, especially the public services, but the principles apply also to other services.

Methods: Lectures, homework, group work

Competences and skills to be acquired: English language skills, group work skills

Prerequisite: English language skills

Language of instruction: English

Suitable studies: PUMA, PMG, TSA, BW/IBW